



# Dean's Garden Centre



## Weekend Indoor Sales Assistant, York

We are looking for a permanent Weekend Indoor Sales Assistant to join our well-established family run Garden Centre.

Our Garden Centre is a family run business, serving local gardeners for over 50 years, with our York store opening in 1968 and our Scarborough store opening in 1986. We are proud of being a local family firm with strong roots in the local community.

### Hours of work

Alternate Weekends:

Saturday – 9.00am – 5.00pm

Sunday – 10.15am – 4.30pm

### About the Role...

- First and foremost, you will be part of a supportive, hardworking team.
- Liaise with the Indoor Manager and Supervisor.
- Assist in the day-to-day operations of the indoor sales area.
- Provide a friendly and efficient service to all our customers.
- Use the till, handling cash and card transactions using an EPOS till system.
- Carrying out cleaning and housekeeping tasks as needed.
- Receive, check off and price deliveries.
- Advise customers and answer their questions or direct them to other members of staff if you are unable to advise.
- Replenish and merchandise stock.

### About You...

- Be able to work as part of a team and use your own initiative.
- Have a friendly manner and exceptional customer service skills.
- Use equipment in a safe, effective and appropriate manner.
- Have a passion for delivering excellent customer service with a smile.
- Have a willingness to learn.
- Be able to work quickly, efficiently and under pressure, in a fast-paced environment.
- Be reliable and be flexible with working hours and duties.
- Be aware of Health and Safety matters and keep up to date with legislation and be prepared to undertake training that may be necessary due to new legislation.
- Have a right first-time approach and can-do attitude.
- Professional and reliable.
- Good time management.
- Highly motivated and enthusiastic with a drive to succeed.
- Be able to follow instructions.
- Be physically fit as lifting is required and you will be on your feet all day.
- Follow company policies and procedures.

- Take responsibility for own Health & Safety and for colleagues.
- Attention to detail and good organisational skills.
- Have good numeracy skills.

#### **Ideally you will...**

- Have customer service knowledge/experience, with a passion for working with customers.
- Have retail experience and be confident in sharing your knowledge.
- Have EPOS till knowledge and experience.

#### **The package...**

- We are closed on key bank holidays; Christmas Day, Boxing Day, New Year's Day and Easter Sunday.
- We offer free staff car parking.
- We offer a fantastic discount on purchases made at both York and Scarborough Garden Centres and Coffee Shops.
- We are located on the main Coastliner bus route.
- We offer a competitive salary. *(To be discussed at the Interview stage)*
- We offer a healthy work/life balance.
- Your health and wellbeing are important to us, and is supported through annual leave, health and safety awareness, life insurance, a friendly, happy working environment
- Your future financial health is also important to us and is supported through a contributory pension scheme *(If the qualifying criteria is met).*

Full training will be given to ensure you are confident to succeed in this role.

#### ***Completed application forms, CV and a covering letter to be returned to:***

Mrs E De'Ath  
Dean's Garden Centre  
Stockton Lane  
Stockton on the Forest  
York  
YO32 9UE

[emily@deansgardencentre.co.uk](mailto:emily@deansgardencentre.co.uk)

**This job advert will close as soon as sufficient applications have been received. If you are interested, please apply as soon as possible.**